Copernicus Support Office

Copernicus Support Office
Copernicus Relays
Copernicus Academy

Three key elements at the service of User Uptake and Market Development

Copernicus EU

Copernicus EU

@CopernicusEU

www.copernicus.eu

Copernicus
Europe's eyes on Earth

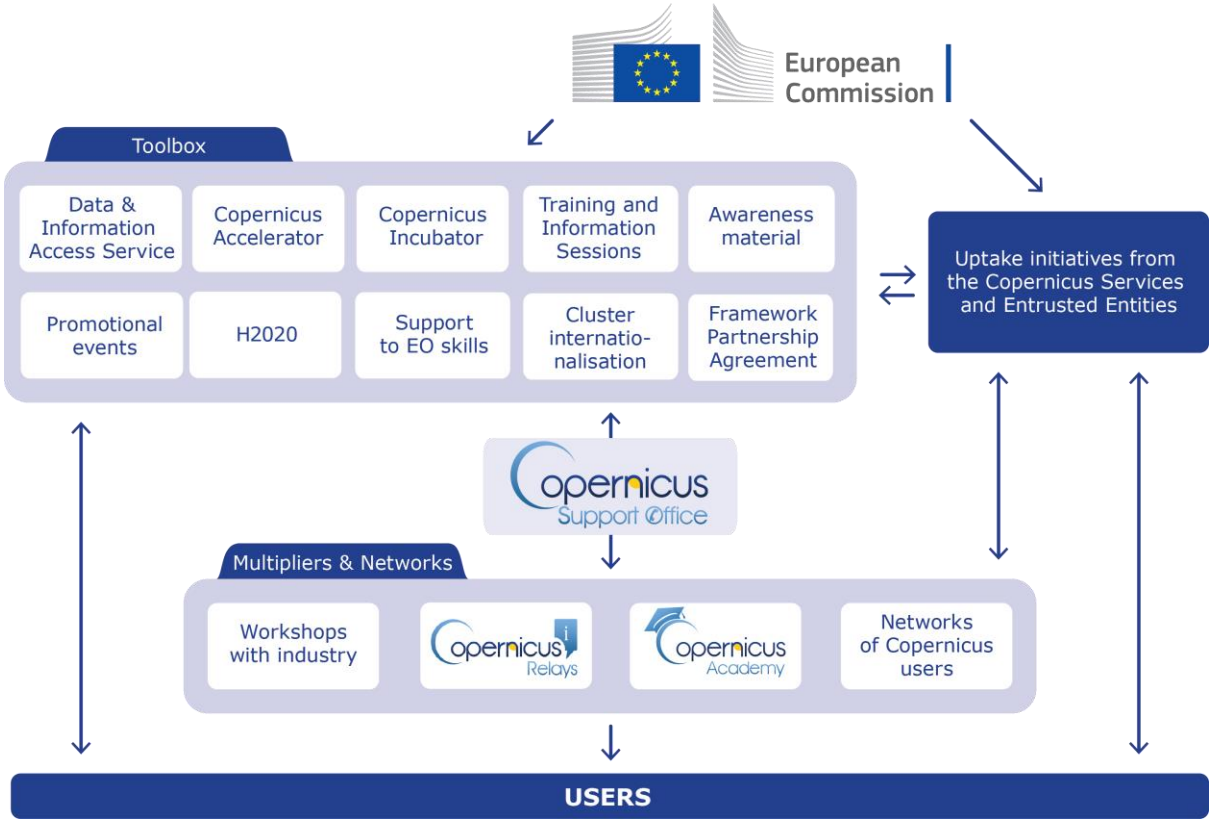
2017 MARKS THE BIRTH OF THREE NEW USER COPERNICUS UPTAKE TOOLS

Copernicus Relays

Copernicus Academy

Copernicus Support Office

CSO: Positioning among Key Stakeholders and Available Toolbox



THE CSO IDENTITY CARD

Copernicus

Targets

- Copernicus Relays and members of the Copernicus Academy
- Key Copernicus Stakeholders
- General Public (in liaison with info@copernicus.eu)

Actors

- The Support Office team (on behalf of DG GROW)

Responsibilities

- Animation and monitoring of the Copernicus Networks
- Communication and dissemination of Copernicus promotional materials
- Copernicus User Uptake one-stop-shop and helpdesk at European and International level
- Promotion and support to Copernicus related event organisation (e.g. identification and /or provision of speakers)

Focus

- Animation of, and support to Copernicus Relays and Academy networks, Support to User Uptake initiatives of Participating Countries (e.g. National User Fora)

Outcome

- Efficient and effective implementation of the European Commission's key Copernicus User Uptake initiatives (toolbox)
- Establishment of a dedicated communication channel between the European Commission, the Relays, and the Academy
- Supporting members of the Relays and Academy Networks in their promotion of Copernicus User Uptake in their respective areas or sectors of activity

Contact

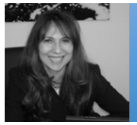
- Local phone number: available in early January 2017
- Email: support@copernicus.eu
- Live chat: available in early January 2017

Copernicus Support Office

WHO IS BEHIND THE CSO

Copernicus Support Office

EC / DG GROW - CSO Project Officer
Julien Turpin



Operations Officer
Carla Filotico

Supervisor, Quality Controller and External Relations
Stephane Ourevitch

Framework Contract Management Support
Julia Ioannou

Project Manager/ Principal On Duty Operator
Annekatrien Debien

Alternate On Duty Operator
Udrivolf Pica

Operational Support Team
STP, FDC, e-GEOS

Copernicus Support Office

OBJECTIVES OF THE COPERNICUS ACADEMY

- **Ensure maximum uptake of data and information**
- **Build Skills**
- **Accelerate Research to Market link**

Copernicus

COPERNICUS RELAYS POSSIBLE ACTIVITIES

- Coordinating activities at local level
- Distribution of promotional material
- Running a hotline as Point of Contact in local community
- Promotion of Copernicus at events
- Organising Copernicus promotional events and training sessions

Copernicus Support Office

CALL ISSUED BY EUROPEAN COMMISSION

Copernicus

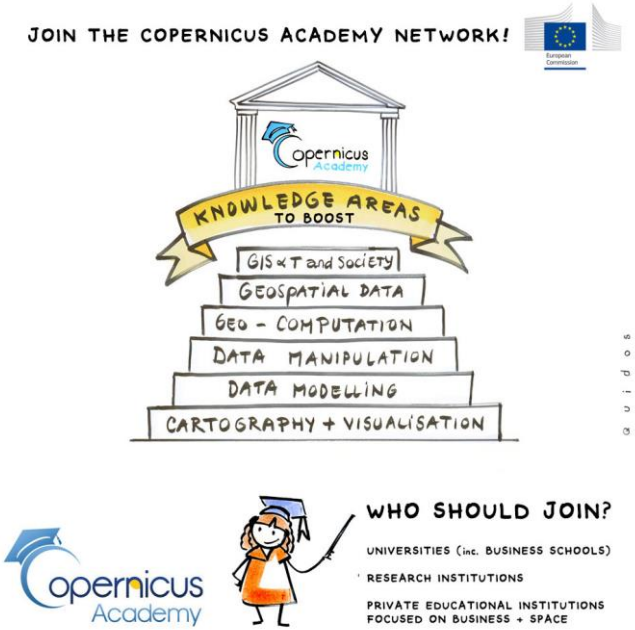
Issued in early October 2017

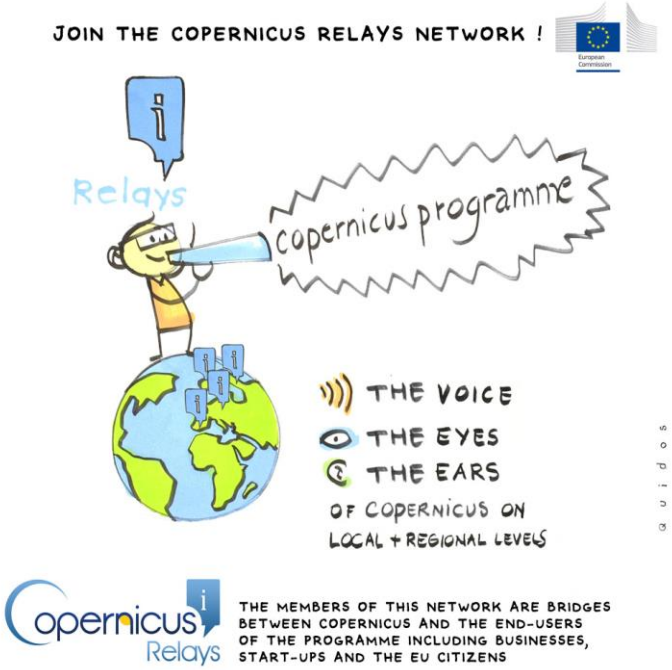
Deadline 1 December

Available at http://copernicus.eu/main/copernicus-academy
http://copernicus.eu/main/copernicus-relays

Copernicus Support Office

Join us!





Copernicus Support Office

Contact us for support!

Copernicus Support Office
support@copernicus.eu
+372 880 12 87

Copernicus Academy in Estonia
Tartu Observatory/University of Tartu
Point of contact: Anu Reinart
anu.reinart@to.ee