Copernicus Support Office
Copernicus Relays
Copernicus Academy

Three key elements at the service of User Uptake and Market Development
2017 MARKS THE BIRTH OF THREE NEW USER COPERNICUS UPTAKE TOOLS
CSO: Positioning among Key Stakeholders and Available Toolbox

Toolbox
- Data & Information Access Service
- Copernicus Accelerator
- Copernicus Incubator
- Training and Information Sessions
- Awareness material
- Promotional events
- H2020
- Support to EO skills
- Cluster internationalisation
- Framework Partnership Agreement

Uptake initiatives from the Copernicus Services and Entrusted Entities

Multipliers & Networks
- Workshops with industry
- Copernicus Relays
- Copernicus Academy
- Networks of Copernicus users

Users
THE CSO IDENTITY CARD

Targets
- Copernicus Relays and members of the Copernicus Academy
- Key Copernicus Stakeholders
- General Public (in liaison with info@copernicus.eu)

Focus
- Animation of, and support to Copernicus Relays and Academy networks, Support to User Uptake initiatives of Participating Countries (e.g. National User Fora)

Actors
- The Support Office team (on behalf of DG GROW)

Outcome
- Efficient and effective implementation of the European Commission’s key Copernicus User Uptake initiatives (toolbox)
- Establishment of a dedicated communication channel between the European Commission, the Relays, and the Academy
- Supporting members of the Relays and Academy Networks in their promotion of Copernicus User Uptake in their respective areas or sectors of activity

Responsibilities
- Animation and monitoring of the Copernicus Networks
- Communication and dissemination of Copernicus promotional materials
- Copernicus User Uptake one-stop-shop and helpdesk at European and International level
- Promotion and support to Copernicus related event organisation (e.g. identification and/or provision of speakers)

Contact
- Local phone number: available in early January 2017
- Email: support@copernicus.eu
- Live chat: available in early January 2017
WHO IS BEHIND THE CSO

EC / DG GROW - CSO Project Officer
Julien Turpin

Operations Officer
Carla Filotico

Supervisor, Quality Controller and External Relations
Stephane Ourevitch

Framework Contract Management Support
Julia Ioannou

Project Manager/Principal On Duty Operator
Annekatrien Debien

Alternate On Duty Operator
Udrivolf Pica

Operational Support Team
STP, FDC, e-GEOS
OBJECTIVES OF THE COPERNICUS ACADEMY

• Ensure maximum uptake of data and information
• Build Skills
• Accelerate Research to Market link
• Coordinating activities at local level
• Distribution of promotional material
• Running a hotline as Point of Contact in local community
• Promotion of Copernicus at events
• Organising Copernicus promotional events and training sessions
Issued in early October 2017

Deadline 1 December

Available at http://copernicus.eu/main/copernicus-academy
http://copernicus.eu/main/copernicus-relays
JOIN THE COPERNICUS ACADEMY NETWORK!

WHO SHOULD JOIN?
- UNIVERSITIES (incl. BUSINESS SCHOOLS)
- RESEARCH INSTITUTIONS
- PRIVATE EDUCATIONAL INSTITUTIONS FOCUSED ON BUSINESS + SPACE

JOIN THE COPERNICUS RELAYS NETWORK!

THE MEMBERS OF THIS NETWORK ARE BRIDGES BETWEEN COPERNICUS AND THE END- USERS OF THE PROGRAMME INCLUDING BUSINESSES, START-UPS AND THE EU CITIZENS
Contact us for support!

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